

ABR 267: SHOP MANAGEMENT

This course introduces the students to the basic principles of body shop management. Emphasis is placed on management structure, customer/insurance company relations, sound business practices, principles of cycle time, and basic collision/damage estimation. Upon completion, students should be able to understand the principles of operating a collision repair facility.

credits: 3

Lab Hours: Lab Hours

4

Lecture Hours: Lecture Hours

1

Program: Auto Body Repair Technology